

## Inside eHHR

October 2014

### Virginia Secretaries' Summit on Analytics

Governor Terry McAuliffe spoke September 30th to more than 350 people attending the Virginia Secretaries' Summit on Analytics, generously sponsored by Casey Family Programs and Broadaxe Care Coordination.

Participants included representatives from business, technology and nonprofits as well as officials from local, state and federal government agencies. It attracted national experts on the use of data analytics to improve community health and predict trends in homelessness. State officials presented their own success stories in using data to find homes for foster children and to help students choose a major and decide which college to attend.

Both Secretary Jackson and Secretary Hazel want to keep the vision moving forward. To help share ideas and information with everyone who attended the Summit the Secretaries have defined the following next steps:

1. All Summit materials will be available on-line at [ehhr.virginia.gov/resources/](http://ehhr.virginia.gov/resources/). This will include video and audio recordings for major sessions and PowerPoint documents for all sessions.
2. The Secretary of Technology will complete embedding the VCU Informatics Graduate Student program with multiple Agencies. The focus of the effort is to share information, build understanding, and provide the agencies with supportive analytic resources.
3. Secretary Jackson and Secretary Hazel have committed to two advanced analytic pilot projects in the next four months.
4. The eHHR Newsletter will include updates on Analytics to keep interested parties abreast of new analytic developments.
5. A topic on Analytics standards will be included in the HITSAC meeting agenda quarterly.
6. Analytics will be a major theme for the DataThon in COVITS 2015. Additional sessions will be added to continue the Secretaries' Summit learning at COVITS 2015.



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### VaCMS Processing Statistics

VaCMS processing continues to track in a positive direction. The following accomplishments have been realized:

- ◆ After peaking in March at 41,886, the monthly volume of Medicaid applications received in both VaCMS and ADAPT leveled off around 27,000 to 29,000 per month (roughly 24,000 to 25,000 in VaCMS and 4,000 in ADAPT). In September, 24,513 were received in VaCMS and 3,124 in ADAPT.
- ◆ In spite of it now being Open Enrollment again, the volume of incoming applications has actually gone down the first two weeks of October 2014 from numbers received weekly in September.
- ◆ The number of applications pending >45 days peaked in March at over 25,000 and has been coming down steadily since. As of October 10, there were 4,614 applications pending >45 days.
- ◆ A total of 61,120 FFM applications have been transferred to VaCMS since February, of which 22,523 have either been approved, denied, or denied and transferred to LDSS agencies for ABD evaluation. As of October 14 there were 38,597 FFM applications still pending.
- ◆ The pace of processing FFM applications has increased steadily since Cover Virginia began processing them. In the week ending October 10, Cover Virginia processed over 3,600 FFM applications.
- ◆ The use of CommonHelp for submitting applications continues to increase slowly. In September, 36% of Medicaid applications were submitted through CommonHelp.
- ◆ Data from MMIS in mid September indicated there were 45,219 overdue MA case reviews. Agencies have been asking for more frequent updates on case reviews. Several options are being investigated and tested but there is currently no alternative source of data on renewals than the monthly MMIS report to VDSS.

### Governor McAuliffe Announces Measures to Expand Healthcare Services to Over 200,000 Virginians

Last month Governor McAuliffe launched A Healthy Virginia, a 10-step plan to expand healthcare services to over 200,000 Virginians. This plan is an unprecedented action by any governor in Virginia history and includes authorizations of four emergency regulations, one executive order, and innovative and creative solutions to expand healthcare to Virginia veterans, children, and families.

The plan outlines the following 10 steps:

- Step 1: Covering people with serious mental illness
- Step 2: Improve the coordination of care for adults and children who are already covered by Medicaid and have a serious mental illness
- Steps 3 & 4: Sign up more Virginians for the Federal Marketplace, Medicaid, and FAMIS
- Step 5: Open up FAMIS for eligible state workers to insure their children
- Step 6: Provide dental benefits to pregnant women in Medicaid and FAMIS
- Step 7: Launch an innovative new website to inform Virginians of their coverage options and help them enroll
- Step 8: Accelerate access to quality health care for our veterans
- Step 9: Take bold actions to reduce deaths from prescription drug and heroin abuse
- Step 10: Aggressively pursue Federal grants that can bring new dollars into Virginia for health care

### 50,000th Birth Certificate Issued Through DMV/VDH Partnership

In September Governor Terry McAuliffe announced a major milestone in the vital records partnership of the Virginia Department of Motor Vehicles (DMV) and the Virginia Department of Health's (VDH) Division of Vital Records. As of September, the number of birth certificates sold at DMV offices topped 50,000.

"Fifty thousand is a very impressive number, and we are barely six months into this exciting partnership," said Governor McAuliffe. "Clearly, Virginians are embracing this model of responsive service and convenience. As we build a new Virginia economy, Virginia needs a government that can respond to the needs of its citizens and businesses, and this is just one way we're getting it done."



The DMV/VDH partnership was recognized with a Governor's Technology Award presented at the annual Commonwealth of Virginia Innovative Technology Symposium (COVITS) in Richmond earlier this month.

The birth certificate service at DMV began on March 1, 2014. In April, Governor McAuliffe officially announced the launch of the service and touted the initial success of the partnership at a news conference at the Chesterfield DMV Customer Service Center in Chesterfield County. DMV saw a surge in birth certificate transactions in August as parents sought the documents in order to enroll their children in schools.

"We share the Governor's excitement at this milestone and what it means for our customers," said DMV Commissioner Richard D. Holcomb. "Customers at our front counters have been pleasantly surprised that DMV offers this birth certificate service. The response has been tremendous, and the numbers speak for themselves."

"We are also pleased that the VDH/DMV collaboration has enhanced easy access to these important documents frequently needed by Virginians," said State Health Commissioner Dr. Marissa Levine. "Our partners at DMV understand and share our commitment to the security and accessibility of Virginia vital records, and we look forward to continuing that shared commitment."

As of October 6, 2014, DMV has issued 54,523 certificates. The process for obtaining vital records through DMV is the same as doing so directly through the Division of Vital Records. Customers complete an application, submit the required documentation, and pay a fee to the agency. The fee for a birth certificate at DMV is \$14.

The DMV/VDH partnership was authorized by legislation (SB 1039, Newman) passed by the General Assembly in 2013. In addition to birth certificates, the legislation provides that DMV will begin issuing copies of death, marriage and divorce records. DMV and VDH expect to be ready to begin this phase in summer 2015. All original records will continue to be stored securely at the Vital Records office.

### ConnectVirginia Featured in ONC HealthIT Buzz Blog

ConnectVirginia's Public Health Reporting Pathway Service was featured in September in ONC's HealthIT Buzz Blog. The full article can be read here: [Virginia Department of Health and ConnectVirginia Build a Pathway to Meet Public Health Measures](http://www.onchit.org/2014/09/25/connectvirginia-build-a-pathway-to-meet-public-health-measures/)

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### Questions or Comments?

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